***GREAT EXPECTATIONS:***

***HOW TO MANAGE YOUR FAMILY LAW CLIENT***

***(and decrease your stress)***

Learn important client management tips to help prepare and present your clients’ cases and create and maintain good client/lawyer relations. The program will focus on aspects such as:

* evidence gathering & drafting of pleadings and briefs
* how to communicate with your client about the merits of case; what your client needs to do in order to present the case persuasively; the costs consequences of their conduct
* the merits of advancing certain claims such as: joint custody; claims for no access/ supervised access; mobility and relocation cases; no/reduced child support obligations
* how to communicate with the client about their obligations to follow court orders and legislative/regulatory requirements
* what types of procedures are appropriate for the case and what are the time lines and steps of the case
* reasonable expectations for duty counsel
* how the client should behave in the courtroom

**Chair: Justice Carole Curtis, Ontario Court of Justice**

**Speakers: Chris Andrikakis, counsel, Catholic Children’s Aid Society of Toronto**

**Jean Hyndman, sole practitioner**

**Pamela Jacobson, sole practitioner**

**Margarida Pacheco, sole practitioner**



**This organization has been approved as an Accredited Provider of Professionalism Content by the Law Society of Upper Canada. This program contains 1.5 Professionalism Hours**

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| **TUESDAY, MARCH 29, 2016**  ***4:30 p.m. to 6:30 p.m. (program starts at 5:00 p.m. sharp)*** |
| **$20.00** *cash only please* (includes refreshments and pizza) |
| **NORTH YORK MEMORIAL COMMUNITY HALL – 5110 Yonge Street**  **West end of Lower Level – one level below the North York Public Library** |
| This continuing education program is NOT open to the public. Lawyers, Law Students and Court Workers are welcome.  This program, it will be available on video download and on DVD, with materials in electronic form, from the LAOLAW website at “Learning Opportunities” at [www.research.legalaid.on.ca/login.html](http://www.research.legalaid.on.ca/login.html) |

**Next program: May 16, 2016: Organizing Trials**