

Category 17

Miscellaneous

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4. General Service Numbers (Toronto)

remove your
Criminal Record
for you or someone you care about

ERASE IT AND START CLEAN
IT IS EASIER THAN YOU THINK

If you have ever been charged with a criminal offence, whether you were convicted — or it was thrown out of court — you have a criminal record.

If you have ever been finger-printed by the police, call the Pardons Canada Confidential Support-Line to find out how to access your record. Removing it is easier than you think.

We remove your criminal record and give you proof in writing that your record is gone.

Many people have made regrettable mistakes. We promote positive behaviour by giving people hope. Those who are no longer involved in criminal activity have the opportunity to make a fresh start and immediately change their lives. Removing the stigma and shame associated with a criminal past is a vital part of developing an improved self-image for future success.

REMOVE OBSTACLES AFFECTING YOUR:

- getting a job
- job promotion
- ability to be bonded
- Canadian citizenship
- adoption / child custody
- peace of mind
- apartment rental
- mortgage approval
- educational opportunities
- volunteer work
- USA employment
- USA travel / entry waiver

Pardons Canada

toll-free: 1 (877) 929-6011
 Support-line: (416) 929-6011

Pre-recorded information (624 hours/day) press 2
• Removing criminal records and eligibility
• USA travel employment and immigration
• How much it costs and paperwork needed
Walk-In Centre: pardons.ca and info@pcpress.com
Information by Fax: 1 (877) 929-6011
Counselor Support: 1 (877) 929-6011

How Much will You Pay or Receive in Support?

My\$upportCalculator.ca
we've got your number

FREE Online Child and Spousal Support Calculator

Plus: Helpful info on support and other family law issues and a searchable list of family law professionals in your area.

www.mysupportcalculator.ca

ANGER MANAGEMENT GROUPS

Everyone has anger. We are open to all people who are looking for a safe and supportive environment to learn new skills, manage feelings of anger, and improve their lives. We are open to all people.

Both individual and voluntary participants are welcome. We have a special program for domestic violence survivors. Our program is available.

Programs for men (16-25) are available.

DIVERSION PROGRAM

The Diversion Program provides all at-risk adult offenders who have been charged with a minor offence and who have accepted responsibility for their actions an alternative to the court process. By completing a diversion agreement, which may include community service, counselling, or making restitution to the victim, offenders are able to remain in their communities and avoid the criminal justice system. Making a diversion agreement is a voluntary process. We are open to all people who are looking for a safe and supportive environment to learn new skills, manage feelings of anger, and improve their lives. We are open to all people.

PUBLIC EDUCATION AND ADVOCACY

We work closely with other community groups to educate and involve more people to understand the social justice issues affecting our clients.

We provide information and workshops about the criminal justice system and its impact on society.

We have a special program for domestic violence survivors. Our program is available.

www.supportingnewbeginnings.org

Effective, just and human responses



We are proud to be the John Howard Society of Toronto, named for John Howard (1726 – 1790), the British reformer who dedicated his life, his fortune, and his health to the cause of a more humane prison system. John Howard worked hard to change public attitudes towards inmates from a stance of uncaring punishment to one reflecting the recognition that all of us are not so different from those who serve their sentences in these harsh settings.

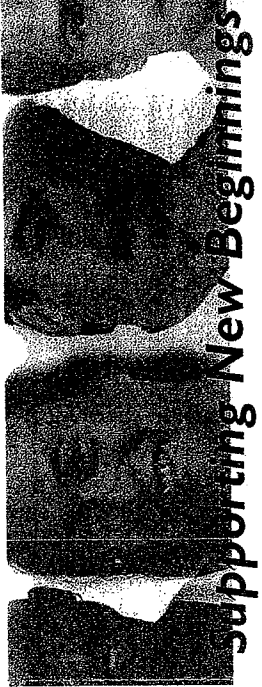
Following the paths of church groups and community coalitions, in 1946, the Citizens Service Association in Ontario changed its name to the John Howard Society of Ontario. By 1994 all the provinces and the Northwest Territories were members of the John Howard Society of Canada

By contributing to our programs you will be an active participant in the solutions required to make your community a safer place for everyone. To make a donation to this non-profit, charitable organization, please call us during office hours.

We offer an accessible, equitable and non-judgmental environment which makes individuals feel safe and comfortable.



A United Way Member Agency
An Affiliates of
The John Howard
Society of Ontario



Supporting New Beginnings

60 Wellesley Street W.
Toronto, Ontario M5S 3L2
telephone: 416.925.4386 • fax: 416.925.9112
website: www.johnhowardtor.on.ca
e-mail: info@johnhowardtor.on.ca

office hours:
Monday to Thursday 9 a.m. - 4:30 p.m.

Supporting New Beginnings
Charitable Registration Number 13341 2114 RR0002

GENERAL SERVICES...CONTINUED

Rexdale Women's Centre
 (416) 745-0062
 23 Westmor Drive #400
 Rexdale (Etobicoke), ON M93 3W7
<http://rexdalewomenscentre.tripod.com/index.html>
 Provides crisis support and counselling, public and community education on wife abuse, support groups for women, and legal and medical referrals.

Scarborough Women's Centre
 (416) 439-7111
 TTY: (416) 439-7321
 2100 Ellesmere Rd. Ste. 245
 Scarborough, ON M1H 3B7
www.scarboroughwomenscentre.ca
 The centre offers counselling, advocacy and referrals as well as extensive educational opportunities.

Sexual Assault/Rape Crisis Centre of Peel
 (905) 273-9442 (24 hours)
 1-800-810-0180
 Serves the region of Peel and Etobicoke. For women 16 years and over who have experienced sexual violence at some point in their lives. Provides a crisis line, individual and group counselling, information and referral.

Toronto Rape Crisis Centre: Multicultural Women Against Rape
 (416) 597-8808
www.trccmwar.ca
 Crisis intervention and culturally sensitive counselling, support and referral for survivors of rape, sexual assault or incest.

Women's Counselling, Referral and Education Centre
 (416) 534-7501
 489 College St., Ste. 303B
 Toronto, ON M6G 1A5
 Referrals to services sensitive to women's needs, including screened therapists and counsellors.

Women's Multicultural Resource and Counselling Centre of Durham
 (905) 427-7849
 1355 Kingston Rd.
 Pickering, ON L1V 6P7
 Provides culturally sensitive services, crisis intervention, individual and group counselling, referrals and information.

Women's Support Network of York Region
 (905) 895-7313 or 1-800-263-6734
 1110 Stellar Dr., Unit 109
 Newmarket, ON L3Y 7B7
 Sexual assault centre, support line, individual and group counselling, information and referrals.

York Community Services
 (416) 653-5400
 1651 Keele St.
 Toronto, ON M6M 3W2
 Provides crisis intervention, counselling, legal and health services for assaulted women, information and referral services, and housing help.

Yorktown Family Services
 (416) 394-2424
 21 Ascot Ave., 1st floor
 Toronto, ON M6E 1E6
www.yorktownfamilyservices.org
 Emergency shelter for women with or without children, counselling centre, referrals, advocacy and assistance with housing, welfare, immigration, medical and legal services.

ETHNO SPECIFIC AGENCIES

ABORIGINAL WOMEN

Aboriginal Legal Services of Toronto
 (416) 408-3967 or 4041
 415 Yonge St, Ste. 803
 Toronto, ON
www.aboriginallegal.ca
 Provides legal advice to Aboriginal people living in Toronto. They have a family court worker program that provides support, information, and referrals to assaulted women.

Anduhyaan
 (416) 920-1492 (24 hours)
 106 Spadina Road
 Toronto, ON
 Emergency shelter for Aboriginal women and their children.

Anishnawbe Health Toronto
 (416) 360-0486
 225 Queen St. E.
 Toronto, ON
www.ahh.ca
 Provides traditional Aboriginal health care and western health care services. Healing/teaching circles and counselling for families, individuals and groups, assists in accessing shelter for the homeless.

Native Child and Family Services of Toronto
 (416) 969-8510
 464 Yonge St.
 Toronto, ON
www.nativechild.org
 Offers the Here to Help program and Family Violence Women's Circle. Services provided in Ojibway and other native interpretation.

Native Women's Resource Centre of Toronto
 (416) 963-9963
 191 Gerrard St. E.
 Toronto, ON M5A 2E5
www.nativewomenscentre.org
 The Advocacy Department provides support and advocacy related to aboriginal women on issues related to family violence, CAS involvement, addictions, mental health, family welfare, the courts and other social services.

AFGHAN WOMEN
Afghan Women's Counselling and Integration Community Support Organization
 (416) 588-3585
 2333 Dundas St. W., Ste. 205A
 Toronto, ON M6R 3A6
 Provides crisis intervention services, assistance in finding housing, support groups, counselling, advocacy, and information and referral services to Afghan women. Services provided in Dari, English, Farsi and Pashto.

AFRICAN AND CARIBBEAN WOMEN

Jamaican Canadian Association
 (416) 746-5772
 995 Arrow Rd.
 Toronto, ON M9M 2Z5
www.jcassoc.com
 Program for Abused and Assaulted Black Women. Provides information, referral and support services, assistance in finding housing.

Tropicana Community Services (African and Caribbean Communities)
 (416) 439-9009
 670 Progress Ave., Ste. 14
 Scarborough, ON M1H 3A4
www.tropicancommunity.org
 Provides settlement services and culturally appropriate counselling.

ARAB WOMEN
Arab Community Centre
 (416) 231-7746
 5468 Dundas St. W., Ste. 324
 Etobicoke, ON M9B 6E3
www.arabcommunitycentre.org
 Information and referral, housing and legal assistance, translation and interpretation, counselling and referral for victims of family violence. Provides services in Arab, Amharic, Armenian, French, Hebrew, Kurdish, Somali and Urdu.

ETHNO SPECIFIC AGENCIES... continued

ETHIOPIAN WOMEN

Ethiopian Association in Toronto
(416) 694-1522
2064 Danforth Ave.
Toronto, ON M4C 1J6

Provides counselling for assaulted women, assistance in finding housing and employment, translation and interpretation, advocacy.

FILIPINO WOMEN

Kababayan Community Centre
(415) 532-3888
1313 Queen St. W., Ste. 133
Toronto, ON M6K 1L8

www.kababayan.org
Provides a women's support group for abused women.

FRENCH-SPEAKING WOMEN

Oasis Centre Des Femmes
(416) 657-2229 or 1-877-679-2229 (24 hours)
College Park, Box 46085
Toronto, ON M5G 2P6

Support line for francophone women 16 years and over who are victims or survivors of sexual assault and other types of violence. Also provides transitional support, assault prevention, individual counselling and support groups.

GREEK WOMEN

Greek Orthodox Family Services and Counselling - Wife Assault Program
(416) 291-5229 or (416) 291-4017
St. Nicholas Greek Orthodox Church
3840 Finch Ave. E.
Scarborough, ON M1T 3T4

Provides crisis intervention, support and counselling, assistance in finding shelters and housing to victims of domestic violence in the Greek community.

SETTLEMENT SERVICES

Working Women Community Centre
(416) 532-2824
533A Gladstone Ave.
Toronto (West), ON M6H 3J1

For immigrant and refugee women and their families. Provides individual counselling and support groups for assaulted women. Services available in a variety of languages.

Riverdale Immigrant Women's Centre

(416) 465-6021
1326 Gerrard St. E.
Toronto (East), ON M4L 1Z1

For Chinese and South Asian immigrant women and their families. Provides counselling to assaulted women and women in crises, family violence education, information and advocacy, and referrals to legal, housing, health, immigration and employment services.

Immigrant Women's Health Centre

(416) 323-9986
489 College St., Ste. 200
Toronto, ON M6G 1A5

Information, counselling and referral services available in nine languages.

ETHNO SPECIFIC AGENCIES ...continued

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| <p>IRANIAN WOMEN Iranian Women's Organization of Ontario (416) 496-9566 Ortole Community Resource Centre 2975 Don Mills Rd. W. Toronto, ON M2J 3B7 Provides information and referral services, support groups and counselling.</p> | <p>JEWISH WOMEN Jewish Family & Child Service of Greater Toronto (416) 638-7800 4600 Bathurst St., 6th floor Toronto, ON M2R 3V3 Provides services to abused women including counselling, emergency financial assistance, support groups, and short term accommodation with kosher kitchen. Services provided in English, French, Hebrew, Hungarian, Russian, Yiddish.</p> | <p>PORTUGUESE WOMEN Abrigo Centre (416) 534-3434 Dufferin Mall 900 Dufferin St., Ste. 104 Toronto, ON M6H 4A9 www.abrigo-centre.on.ca Provides individual and group counselling for women who are victims of abuse, information and referral services and outreach.</p> |
| <p>ITALIAN WOMEN COSTI Family and Mental Health Services (416) 244-7714 Sheridan Mall 1700 Wilson Ave., Ste. 105 North York, ON M3L 1B2 Provides counselling and support groups for assaulted women from the Italian Canadian community. Holds a weekly Legal Aid clinic for summary advice.</p> | <p>KOREAN WOMEN Korean Canadian Women's Association (416) 340-1234 Anti-Racism Hotline: (416) 340-7755 27 Madison Ave. Toronto, ON M5R 2S2 Provides counselling, help with accessing social assistance, intervention for assaulted women, cultural interpretation, support groups and information and referral services.</p> | <p>SPANISH-SPEAKING WOMEN Centre for Spanish Speaking Peoples (416) 533-8545 Women's Program: (416) 533-0680 www.spanishservices.org Provides specialized legal advice clinics in family law, crisis counselling and support programs for assaulted women, assistance in finding housing and information and referral services.</p> |
| <p>JAPANESE WOMEN Japanese Social Services (416) 385-9200 Japanese Canadian Cultural Centre 6 Garamond Court North York, ON M3C 1Z5 Provides counselling and social services, information and referrals, advocacy on behalf of individuals and the Japanese community.</p> | <p>LESBIAN/GAY/BISEXUAL/TRANSGENDERED WOMEN TAGL (Toronto Area Gays and Lesbians Phoneline and Crisis Counselling) (416) 964-6600 Box 632, Stn F. Toronto, ON M4Y 2N6 Telephone counselling, information and referral services.</p> | <p>Casa Dona Juana, A Place for Latin American Women (416) 465-6920 517 College St., Ste. B4 Toronto, ON M6G 4A2 Provides outreach, counselling, support groups, settlement services, education about violence against women for newcomers to Canada.</p> |

ETHNO SPECIFIC AGENCIES...continued

Mujer, A Latin American Women's Organization
 (416) 515-9413
 517 College St., Ste. 329
 Toronto, ON M6G 4A2
 Provides information and referral services, public education and advocacy on social justice and violence against Latin American women and children.

Hispanic Community Centre for the City of York
 (416)-651-9166
 2696 Eglinton Ave W, 2nd Floor
 Settlement services, family violence prevention programs, housing assistance.

SOMALI WOMEN
Somali and Women's Organization of Toronto
 (416) 293-6585
 67 Commander Blvd., Unit 2
 Scarborough, ON M1S 3M7
 Provides counselling, information and referral services.

SOUTH ASIAN WOMEN
South Asian Family Support Services
 (416) 431-4847 Ext. 227
 1200 Markham Rd., Ste. 214
 Scarborough, ON M1H 3C3
www.safss.com
 Provides individual and family counselling for assaulted women and children, support group for abused women, and domestic violence prevention workshops. Services provided in Bengali, Dari, Farsi, Gujarati, Hindi, Pashto, Punjabi, Tamil, Urdu.

SALCO - South Asian Legal Clinic of Ontario
 (416) 542-9146 Ext 2302
 2 Carlton St., Ste. 820
 Toronto, ON M5B 1J3
www.salco.net
 Provides legal services to low and modest income South Asians in family law, housing, discrimination, and assists in obtaining legal aid. Services provided in English, Hindi, Punjabi, Sinhala, Tamil, Urdu.

South Asian Women's Centre
 (416) 537-2276
 1332 Bloor St. W.
 Toronto, ON M6H 1P2
www.cassa.on.ca/sawc
 Provides counselling and referrals for assaulted women, a family law and immigration law legal clinic, and wellness support groups. Services provided in English, Gujarati, Hindi, Punjabi, Sinhala, Tamil and Urdu.

SOUTH EAST ASIAN WOMEN
SEAS Center
 (416) 362-1375
 603 Whiteside Pl.
 Toronto, ON M5A 1Y7
www.seascentre.org
 Provides individual and family counselling for assaulted women and family violence prevention workshops. Services provided in English, Cantonese, Mandarin, Vietnamese and Filipino.

ETHNO SPECIFIC AGENCIES...continued

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| <p>Metro Toronto Chinese & Southeast Asian Legal Clinic (416) 971-9674 180 Dundas St. W., Ste. 1701 Toronto, ON M5G 1Z8</p> <p>Provides summary advice in domestic violence and other family law cases. Services provided to people who speak Cantonese, Mandarin or Vietnamese (interpreters available in Khmer and Lao) and cannot communicate in English.</p> | <p>TAMIL WOMEN Canadian Tamil Women's Community Services (416) 289-2099 2100 Ellesmere Rd., Ste. 201A Scarborough, ON M1H 3B7</p> <p>Provides wife assault and domestic violence support and counselling, crisis intervention and support, counselling and support for young women at risk, family benefits and welfare access assistance, housing registry and holds a legal clinic twice a week.</p> | <p>Tamil Eelam Society of Canada (416) 757-6043 2310 Lawrence Ave E., Ste 204 Scarborough, ON M1R 3A6</p> <p>Settlement services, family support and counselling, referrals to temporary accommodation for victims of domestic violence, ESL classes.</p> |
| <p>SACEM- Society for the Aid of Ceylon (Sri Lanka) Minori (416) 291-9972 5200 Finch Ave E., Ste 301 Scarborough, ON www.sacem.ca</p> <p>Provides help for immigrants from Sri Lanka affected by domestic violence, settlement services, information and referral.</p> | <p>VIETNAMESE WOMEN Vietnamese Youth and Women's Community and Social Service Association (416) 534-8842 Artscape Building 1313 Queen St. W. Toronto, ON M6K 1L8</p> <p>Provides information and referral services, counselling for youth, women and families, mutual support for women.</p> | <p>VIETNAMESE WOMEN Vietnamese Youth and Women's Community and Social Service Association (416) 534-8842 Artscape Building 1313 Queen St. W. Toronto, ON M6K 1L8</p> <p>Provides information and referral services, counselling for youth, women and families, mutual support for women.</p> |

SPECIALTY SERVICES

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| <p>ELDERLY WOMEN Circle of Care (416) 635-2860 530 Wilson Ave., 4th floor Toronto, ON M3H 1T6 Older Woman Abuse Program provides individual and group counselling for women 55 years and over who are experiencing abuse or have experienced abuse in the past.</p> <p>Advocacy Centre for the Elderly (ACE) (416) 598-2656 2 Carlton St., Ste. 701 Toronto, ON M5B 1J3 www.advocacycentreelderly.org Community legal clinic that represents seniors in cases involving elder abuse, pensions, income maintenance and other issues of particular importance to seniors</p> | <p>Flemington Community Legal Services – Services for Deaf Clients (416) 441-0969 TTY: (416) 441-9156 49 The Donway West, Suite 205 www.flemingtonlegal.com Geographical clinic that also provides legal services to the deaf community throughout Toronto. Deals primarily with tenant issues, immigration, social assistance, pensions, employment insurance, Legal Aid appeals.</p> <p>Sistering – A Women’s Place (416) 926-9762 ext.226 11 St. Ann’s Rd., Toronto Services for women who are 16 years and over and who are homeless, socially isolated or who have low incomes. Advocacy and referrals to social services, support groups, informal counselling.</p> | <p>WOMEN WITH DISABILITIES ARCH – A Legal Resource Centre for Persons with Disabilities (416) 482-8255 / (866) 482-ARCH (2724) 425 Bloor St. E., Ste. 110 Toronto, ON M4W 3R5 www.archlegalclinic.ca Provides summary advice and referrals, limited representation in test case litigation.</p> |
| <p>WOMEN WITH HIV/AIDS HIV & AIDS Legal Clinic Ontario (HALCO) (416) 340-7790 or 1-888-705-8889 65 Wellesley St. E., Ste. 400 Toronto, ON M4Y 1G7 www.halco.org Provides legal services to low income people with HIV or AIDS in Ontario. Referrals to other legal and non-legal services when agency cannot provide service directly.</p> | | |

SHELTERS

CENTRAL:
 Interval House
 (416) 924-1491 (24 hours)
 TTY: (416) 924-4833
 112 St. Patrick St., Box 307
 Toronto, ON M5T 2W7
www.intervalhouse.ca
 Shelter, food, clothing, court support and ex-
 resident program for assaulted women and their
 children. Services provided in Cantonese, English,
 French, Hungarian, Polish, Somali, Spanish, Tamil,
 Twi, Urdu and cultural interpreters available for
 other languages.

Stop 86
 (416) 922-3271
 Box 713, Stn. P
 Toronto, ON M5S 2Y4
 Provides short-term shelter to homeless young
 women in crisis including assaulted women, ages
 16-25 years. Provides meals, clothes, counselling,
 referrals, crisis intervention and advocacy.
 Services available in English, French, Gujarati,
 Hindi, Oromo, Spanish, Urdu, West Indian dialects
 (other languages can be arranged).

*KT Stop Woodlawn
 80 Woodlawn Ave E*

Women's Residence
 (416) 392-5500 (24 hours)
 674 Dundas St. W.
 Toronto, ON M5T 1H9
 Short-term emergency shelter for homeless women
 with or without children. Longer stays may be
 possible. Services provided in English, Farsi,
 Filipino, French, German, Gujarati, Hindi,
 Hungarian, Italian, Marathi, Portuguese, Punjabi,
 Spanish, Ukrainian, Urdu, Yoruba.

YWCA Arise
 (416) 929-3316
 Box 68, Stn. P
 Toronto, ON M5S 2S6
 Emergency shelter for assaulted women and their
 children. Also provides counselling, crisis
 intervention, needs assessment, referrals and
 support. Services available in Cantonese,
 Mandarin, Croatian, English, French, Italian,
 Portuguese, Punjabi, Slovenian, Urdu.

NORTH:
Birkdale Residence
 (416) 397-5637
 Greenfield Family Centre
 305 Greenfield Ave.
 North York, ON M2N 3E7
 Provides short-term emergency shelter for homeless
 women with children, crisis intervention, food
 allowance, and counselling.

North York Women's Shelter
 (416) 635-9630 (24 hours)
 592 Sheppard Ave. W., Box 77570
 Downsview, ON M3H 6A7
www.nyws.ca
 Emergency shelter, counselling, referrals for
 women seeking refuge from an abusive home
 environment. Services available in English,
 French, Hindi, Italian, Konkani, Marathi,
 Portuguese, Punjabi, Spanish (interpreters on call
 for other languages).

Woodlawn Residence
 (416) 923-8454
 80 Woodlawn Ave. E.
 Toronto, ON M4T 1C1
 Emergency shelter and long-term residence for
 women.

EAST:
Emily Stowe Shelter for Women
 (416) 264-4357 (24 hours)
 Cliffcrest Plaza, Box 88027
 Scarborough, ON M1M 3W1
www.emilystoweshelter.org
 Emergency shelter, telephone crisis counselling,
 support, and transitional worker for abused women
 and their children. Services available in Cantonese,
 English, French, Italian, Spanish (interpreters on
 call for other languages).

SHELTERS...continued

Juliette's Place
 (416) 724-1316 (24 hours)
 31 Tapscott Rd., Box 37529
 Scarborough, ON M1B 5P9
 Emergency short-term shelter, crisis intervention, counselling, information and referral for assaulted women.

Nellie's
 (416) 461-1084 (24 hours)
 970 Queen St. E., Box 98118
 Toronto, ON M4M 1J0
 Provides emergency shelter, crisis intervention, counselling, clothing and food for women who are homeless or leaving violence. All Nellie's facilities are trans-positive. Services available in many languages.

Redwood Shelter
 (416) 533-8538 (24 hours)
 2238 Dundas St. W., Box 59030
 Toronto, ON M6R 3B5
 Provides short-term emergency shelter, crisis intervention, counselling, re-establishment, advocacy and outreach to women and their children who are fleeing violence. Services available in Albanian, Amharic, Arabic, English, Farsi, French, German, Hindi, Hungarian, Italian, Malayalam, Portuguese, Somali, Spanish, Swahili, Turkish and West Indian dialects.

Robertson House
 (416) 397-5637 (24 hours)
 291 Sherbourne St.
 Toronto, ON M5A 2R9
 Provides short-term emergency shelter, food, crisis intervention, counselling and referrals for homeless women with children and homeless, high-risk pregnant women. Services provided in English, Cantonese, French, Hebrew, Italian, Portuguese, Spanish, Vietnamese.

YWCA Women's Shelter
 (416) 693-7342
 3003 Danforth Ave., Box 93647
 Toronto, ON M4C 5R4
 Emergency shelter for assaulted women and their children. Also provides counselling, crisis intervention, needs assessment, referrals and support. Services available in English, Italian, Punjabi, Spanish and Urdu.

WEST:
Ernestine's Women's Shelter
 (416) 746-3701
 Box 141, Stn. B.
 Etobicoke, ON M9W 5K9
www.ernestines.ca/about.html
 Emergency shelter, counselling, legal and housing assistance, and transitional support for women coming from abusive situations. Services provided in Amharic, Cantonese, Mandarin, English, French, Hindi, Portuguese, Punjabi, Somali, Spanish, Twi, Urdu, West Indian dialects.

Salvation Army, Evangeline Residence
 (416) 762-9636 (24 hours)
 2808 Dundas St. W.
 Toronto, ON M6P 1Y5
 Emergency shelter for women.

Salvation Army, Florence Booth House
 (416) 603-8336 (24 hours)
 723 Queen St. W.
 Toronto, ON M6J 1E6
 Emergency shelter, counselling and referral service for homeless women.

Women's Habitat of Etobicoke
 (416) 252-5829
 2408 Lake Shore Blvd. W., Box 14047
 Etobicoke, ON M8V 4A2
www.womens-habitat.ca
 Emergency shelter and crisis intervention by telephone for assaulted women, priority to those with children. Services available in English, Farsi, Kurdish, Polish, Portuguese, Russian, Spanish, Swedish.

Yorktown Shelter for Women
 (416) 394-2999 (24 hours)
 21 Ascot Ave., 1st floor.
 Toronto, ON M6E 1E6
 Emergency shelter, counselling and referrals for abused women. Services available in many languages.

SHELTERS...continued

GREATER TORONTO AREA:

Bethesda House
(905) 623-6050
Box 82
Bowmanville, ON L1C 3K8
Primarily Durham Region but accepts women from any area. Provides emergency shelter, referrals, outreach services.

Denise House
(905) 728-7311 (24 hours)
Oshawa Centre, PO Box 30560
Oshawa, ON M1J 8L8
www.thedenisehouse.com
Provides emergency shelter to abused women and their children, crisis intervention, supportive counselling, information and referral.

Halton Women's Place
North: (905) 878-8555
South: (905) 332-7892
2025 Guelph Line, Ste. 223
Burlington, ON L7P 4X4
www.haltonwomensplace.com
Emergency shelter for abused women and their dependant children. Primarily serves the Halton region.

Herizon House
(905) 426-1064 or 1-866-437-4066 (24 hours)
Box 371
Ajax, ON L1S 3C5
Provides emergency shelter, crisis counselling, housing and legal support for abused women and their children. Services provided in English, Hindi, Punjabi, Spanish and Urdu.

Interim Place
Box 245, Port Credit Postal Station
Mississauga, ON L5G 4L8
www.interimplace.com
Emergency shelter for abused women in crisis, with or without children. Also provides counselling, referrals, crisis intervention, advocacy, assistance with legal and housing matters. Services provided in American sign language, English, Farsi, French, Hindi, Polish, Portuguese, Punjabi, Spanish, Urdu.
Interim Place I
(905) 403-0864 (24 hours)
Interim Place II
Crisis line: (905) 676-8515 (24 hours)
Transitional Support: (905) 676-0257

Sandgate Women's Shelter
(905) 722-3220 or 1-800-661-8294
Box 720
Jackson's Point, ON L0E 1L0
Provides emergency shelter for assaulted women and their children from York Region.

Yellow Brick House
(905) 727-1944 or 1-800-263-3247
37 Wellington St. E.
Aurora, ON L4G 1H6
www.yellowbrickhouse.org
Emergency shelter for women from York Region (priority to assaulted women with or without children). Also provides crisis intervention, information and referral, counselling, support groups, transition support program, legal information and support, outreach groups. Services available in Cantonese, Fujian, Mandarin, Dari, English, Farsi, French, Hindi, Italian, Portuguese, Punjabi, Spanish, Turkish, Ukrainian and Urdu.
YWCA of Durham. Y's Wish Shelter
(905) 576-2997
33 McGrigor St.
Oshawa, ON L1H 1X8
Emergency shelter, crisis care outreach, and transitional support for women fleeing intimate partner abuse. Services available in English, French, Greek (access to interpreters in other languages).
Central Family Intake
416-397-5637 (24 hours)
Connects women and children fleeing abuse with an available shelter in the GTA. Will provide transportation costs to the shelter if necessary.

SHELTERS.....Continued

ABORIGINAL WOMEN:

Anduhyau Shelter

(416) 920-1492

106 Spadina Rd.

Toronto, ON M5R 2T8

Residence and emergency shelter for Native Women.

Hostel Services – Central Family Intake

(416) 397-5637 (24 hours)

www.toronto.ca/housing/index.htm

Centralized hostel access system. Provides immediate referral to a women's shelter with available space for women and their children fleeing abuse. Interpretation is available in many languages.

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| <p>SHELTERS.....Continued</p> <p>ABORIGINAL WOMEN:</p> <p>Anduhyau Shelter (416) 920-1492 106 Spadina Rd. Toronto, ON M5R 2T8 Residence and emergency shelter for Native Women.</p> <p>Hostel Services – Central Family Intake (416) 397-5637 (24 hours) www.toronto.ca/housing/index.htm Centralized hostel access system. Provides immediate referral to a women's shelter with available space for women and their children fleeing abuse. Interpretation is available in many languages.</p> | | |
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TRANSITIONAL SUPPORT AND HOUSING WORKERS

TRANSITIONAL SUPPORT AND HOUSING

**WORKERS
CENTRAL**

Barbra Schlifer Commemorative Clinic
416-323-9149 ext. 270, 271, or 272
www.schliferveclinic.com

Provides transitional support program to assist victims of spousal abuse re-establish themselves in the community, information and referral to community agencies, supportive counseling and safety planning. Services available in Amharic, English, Farsi, Filipino, Gujarati, Hindi, Punjabi, Spanish, Tamil and Urdu (interpreter available for other languages).

NORTH

Flemington Neighbourhood Services
(416) 424-2900 ext. 17
10 Gateway Blvd., Ste. 104.
Toronto, ON M3C 3A1
www.fiservices.org

Provides housing support, information and referral, clothing bank, counselling for abuse women. Services available in Bengali, English, Farsi, French, Tamil and Urdu.

Emily Stowe Shelter for Women
(416) 288-0994
Cliffcrest Plaza
Scarborough, ON M1M 3W1
<http://emilystoweshelter.org>

Assists residents and women in the community in finding housing, job search training and English as a Second Language (ESL) classes. Provides emergency shelter, counseling and other support services.

Nellie's Community Support and Outreach Program

(416) 461-3404 or (416) 461-2052
754 Queen St. East
Toronto, ON M4M 1H4

Assistance for women in accessing and maintaining safe, affordable housing, and in developing community support networks.

Tropicana Community Services Organization
(416) 439-9009 ext.32
670 Progress Ave. Ste. 14
Scarborough, ON M1H 3A4
Provides settlement services, outreach and employment training. Focus on Black and West Indian communities.

WEST

Ernestine's Women's Shelter
(416) 746-3701 (24 hours)
www.ernestines.ca/about.html

Box 141, Stn B

Etobicoke, ON M9W 5K9

Emergency shelter, transitional support, counseling, advocacy, referrals, legal and housing assistance for women with or without children coming from abusive situations.

TRANSITIONAL SUPPORT AND HOUSING WORKERS...continued

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| <p>Women's Habitat of Etobicoke - Outreach and Family Support Service (416) 252-7949 ext.228 2408 Lake Shore Blvd.-W, Box 14047 Etobicoke, ON M8V 4A2 www.womens-habitat.ca Provides assistance in finding housing, outreach and family support services, counselling, referrals and advocacy for assaulted women. Services available in English, Farsi, Kurdish, Polish, Portuguese, Russian, Spanish, Swedish.</p> <p>Yorktown Family Services - Women and Communities Against Violence (416) 394-2950 ext. 34 or (416) 394-2950 ext. 36 21 Ascot Ave., first floor Toronto, ON M6E 1E6 www.yorktownfamilyservices.com Provides assistance in obtaining services, development of support networks, information and referral and advocacy for abused women and their children. Services available in many languages.</p> | <p>GREATER TORONTO AREA Interim Place II - Transitional Support Program (Peel Region) (905) 676-8515 or (905) 676-0257 Box 245, Port Credit Postal Stn. Mississauga, ON L5G 4L8 Provides transitional support and assistance with housing matters for abused women in crisis, primarily from Peel Region. Services available in American Sign Language, English, Farsi, French, Hindi, Polish, Portuguese, Punjabi, Spanish, Urdu.</p> <p>St. Christopher House (416)-532-4828, ext.22 or 28 588 Queen St. W., 2nd Floor Toronto, ON M6J 1E3 www.stchristhouse.org Provides transitional support and assistance with housing matters for abused women.</p> <p>Native Child and Family Services of Toronto (416) 969-8510, ext.4228 464 Yonge St., Suite 201 Toronto, ON M4W 1W9 Provides transitional support and assistance with housing matters for abused women to all self-declared Native women.</p> | <p>Oasis Centre des Femmes (416) 591-6565 ext.29 College Part, Box 46085 Toronto, ON M5G 2P6 Provides transitional support and assistance with housing matters for french-speaking abused women in crisis.</p> <p>YMCA of Greater Toronto (416) 961-8101 ext.404 42 Charles ST. E., Toronto, ON M4Y 1T4 Provides transitional support and assistance with housing matters for abused women in crisis.</p> <p>Chinese Family Services of Ontario (416) 977-8299 or (416) 979-8292 ext.248 330 Midland Ave, Ste 229 Scarborough M1V 5E7 Provides transitional support and assistance with housing matters for abused Chinese (Cantonese, Mandarin) women in crisis.</p> <p>Thorncliff Neighbourhood Center (416) 421-4872 45 Overley Blvd. Toronto, ON M4H 1C3 Provides transitional support (Urdu, Farsi).</p> |
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HEALTH AND COUNSELLING

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| <p>CENTRAL St. Michael's Hospital – Women's Health Care Centre (416) 867-7480 61 Queen St. E., 5th floor Toronto, ON M5C 2T2 Provides women's health care services including counselling.</p> <p>Sunnybrook and Women's College Health Sciences Centre - Sexual Assault and Domestic Violence Care Centre (416) 323-6040 (24 hours) 76 Grenville St. Toronto, ON M5S 1B2 Emergency entrance on Grosvenor St. west of Bay St. Medical assessment and treatment, collection of medical and legal evidence at request of client, psychological and social support, follow-up medical and psychological services as required and safety planning. Cultural interpreters available.</p> <p>Sunnybrook and Women's College Health Sciences Centre – Women Recovering from Abuse Program (WRAP) (416) 323-6400 ext. 4863 76 Grenville St. Toronto, ON M5S 1B2 Programs for women experiencing mental health problems resulting from a childhood history of physical, sexual or emotional abuse, incest or neglect. Provides individual counselling, group therapy, with primary focus on safety.</p> | <p>University Health Network – Women's Mental Health Clinic (416) 340-3048 Toronto General Hospital 200 Elizabeth St. Toronto, ON M5G 2C4 Short term counselling for individuals and groups on problems specific to adult women including sexual abuse and violence.</p> <p>Immigrant Women's Health Centre (416) 323-9986 489 College St., Ste. 200 Toronto, ON M6G 1A5 Counselling, information and referrals for immigrant women. Services available in Cantonese, Mandarin, English, Hindi, Italian, Portuguese, Punjabi, Spanish, Tamil, Urdu and Vietnamese.</p> <p>Women's Health in Women's Hands Community Health Centre (416) 593-7655 or (416) 593-1815 TTY: (416) 593-5835 2 Carlton St., Ste. 500 Toronto, ON M5B 1J3 www.whiwh.com For immigrant and refugee women with a focus on Black women, women of colour, and women with disabilities. Provides women-centered health care, information and referrals, support groups, mental health counseling, health education and promotion, and advocacy. OHIP not required for general services.</p> | <p>NORTH Flemington Neighbourhood Services (416) 424-2900 10 Gateway Blvd. Don Mills, ON M3C 3A1 Provides counselling and support for abused women. Services available in Bengali, English, Farsi, French, Tamil and Urdu.</p> <p>Lawrence Heights Community Health Centre (416) 787-1661 12 Flemington Rd. Toronto, ON M6A 2N4 Provides women's counselling. Services available in English, Somali and Spanish and other languages upon request.</p> <p>North York Women's Centre (416) 781-0479 201 Caribou Rd., 2nd floor North York, ON M5N 2B5 Provides courses, workshops and support groups for women who are survivors of violence.</p> <p>York Community Services – Community Health Centre (416) 653-5400 1651 Keele St. Toronto, ON M6M 3W2 Provides medical assistance and health services for assaulted women. Services available in English, Somali, Spanish and Vietnamese.</p> |
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HEALTH AND COUNSELLING....Continued

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| <p>YWCA Toronto Counselling, Education and Group Work, Breathe through (416) 487-7711 ext. 215 700 Lawrence Ave. W., Ste. 445 Toronto, ON M6A 5B4 Support groups and crisis counselling for women who have experienced violence, childhood sexual abuse or incest.</p> <p>EAST Nellie's (416) 461-1084 970 Queen St. E., Box 98118 Toronto, ON M4M 1J0 www.nellies.org Provides counselling to women who are leaving violence. Nellie's facilities are trans-positive.</p> <p>Scarborough Hospital, Grace Division - Sexual Assault and Domestic Violence Care Centre (416) 495-2555 TTY: (416) 498-6739 3030 Birchmount Rd. Scarborough, ON M1W 3W3 www.sacc.to Assessment and treatment, collection of legal and medical evidence at request of patient, psychological and social support, follow-up medical and psychological services as required. Holds runs the Domestic Violence Program which provides 24 hour nursing response through emergency department and risk assessment, safety planning and referrals.</p> | <p>Sherbourne Health Centre (416) 324-4180 333 Sherbourne St. Toronto, ON M5A 2S5 Lesbians and bisexuals/counselling and mental health counselling for persons for have experienced trauma.</p> <p>YWCA - Counselling, Education and Group Work, Family Support Centre (416) 266-1232 3090 Kingston Rd., Ste. 101 Scarborough, ON M1M 1P2 Support groups and counselling for women who have experienced violence, childhood sexual abuse or incest.</p> <p>WEST Parkdale Community Health Centre (416) 537-2455 1229 Queen St. W. Toronto, ON M6K 1L2 Geographical centre provides women's counselling, support and outreach program. Services provided in English, Portuguese, Spanish and Vietnamese.</p> <p>Rexdale Women's Centre (416) 745-0062 8 Taber Rd., 2nd floor Rexdale, ON M9W 3A4 Provides counselling for women and children who have experienced or are experiencing violence in the home. Services available in many languages.</p> | <p>St. Christopher House - Woman Abuse Program (416) 532-4828 ext. 236 588 Queen St. W., 2nd floor Toronto, ON M6J 1E3 www.stchristhouse.org Woman Abuse Program offers individual and group counselling for abused women and their children.</p> <p>St. Joseph's Health Centre - Women's Health Centre (416) 530-6850 30 The Queensway Toronto, ON M6R 1B5 Provides individual counselling and group support, education, advocacy and referrals.</p> <p>Anne Johnston Health Station 416-486-8666 2398 Yonge St. Toronto, ON M4P 2H4 Community Health Centre providing Health Services, counselling, support groups, referrals for youth, seniors and persons with mobility disabilities.</p> <p>Barbra Schlifer Commemorative Clinic (416) 323-9149 TTY: (416) 323-1361 489 College St., Ste. 503 Toronto, ON M6G 1A5 www.schliferclinic.com Provides counselling, legal, interpretation, information and referral services to women who are survivors of violence.</p> |
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LEGAL

CENTRAL

Barbra Schlifer Commemorative Clinic
 (416) 323-9149
 489 College St., Ste. 503
 Toronto, ON M6G 1A5
 Provides legal information, advice and consultation on issues of violence against women, family and immigration law representation.

Downtown Legal Services – Child & Family

Division
 (416) 978-6447
 Faculty of Law, University of Toronto
 655 Spadina Ave.
 Toronto, ON M5S 2H9
www.dls.utoronto.ca
 Legal advice and representation provided by supervised law students. Provides assistance in education law and family law and other legal areas.

Family Law Office

(416) 348-0001 or 1-800-331-9618
 393 University Ave., Ste. 420
 Toronto, ON M5G 2P4
 Lawyers specializing in family law, representation for custody, access, restraining orders, divorce, support, property issues, child protection or Children's Aid cases.

Kensington Bellwoods Community Legal Services

(416) 924-4244
 489 College St., Ste. 205
 Toronto, ON M6G 1A5
 Provides summary legal advice in domestic violence cases and assistance in other areas of law. Services provided in English and Portuguese with interpreters available for other languages.

NORTH

Community and Legal Aid Services Programme (CLASP) – Women's Division
 (416) 736-5029
 Osgoode Hall Law School, York University
 4700 Keele St.
 Toronto, ON M3J 1P3
www.yorku.ca/osgoode/clasp

Provides advice and practical assistance for assaulted women including representation in cases where alleged assailant countercharges. Also provides advice and representation in family law including child custody and access and spousal and child support.

Downsview Community Legal Services

(416) 635-8388
 893 Sheppard Ave. W.
 Toronto, ON M3H 2T4
 Provides summary advice in domestic violence cases and assistance in other areas of law.

Flemington Community Legal Services

(416) 441-0969
 49 The Donway W., Ste. 205
 Don Mills, ON M3C 3M9
 Provides legal services for persons who are deaf, deals primarily with tenant issues, immigration, social assistance, pensions, Employment Insurance, Legal Aid appeals.

Jane/Finch Community Legal Services

(416) 398-0677
 1315 Finch Ave. W., Ste. 409
 Downsview, ON M3J 2G6
 Deals primarily with social assistance, pensions, tenant issues, immigration, human rights, police complaints, Employment Insurance, refugee claims, Criminal Injuries Compensation Board and Legal Aid appeals.

Willowdale Community Legal Services

(416) 492-2437
 245 Fairview Mall Dr., Ste. 106
 Toronto, ON M2J 4T1
 Provides advice to victims of violence and assistance in other areas of law.

York Community Services – Community Legal Clinic

(416) 653-5400
 1651 Keele St. Toronto, ON M6M 3W2
 Delivers legal services in a variety of areas, health and social services including medical assistance for assaulted women and education programs.

LEGAL...continued

EAST
East Toronto Community Legal Services
 (416) 461-8102
 1320 Gerrard St. E.
 Toronto, ON M4L 3X1
 Provides referrals and summary advice on family law matters and provides assistance in other areas of law.

Neighbourhood Legal Services
 (416) 861-0677
 333 Queen St. E.
 Toronto, ON M5A 1S9
 Deals primarily with tenant issues, social assistance, immigration, human rights, Employment Insurance, employment rights.

Scarborough Community Legal Services
 (416) 438-7182
 Cedar Heights Plaza
 695 Markham Rd., Ste. 9
 Scarborough, ON M1H 2A5
 Provides summary advice in domestic violence cases and assistance in other areas of law.

West Scarborough Community Legal Services
 (416) 285-4460
 2425 Eglinton Ave East, Suite 201
 Deals primarily with tenant issues, Ontario Works and Ontario Disability Support Program (ODSP), Disability Benefits and community education.

WEST
Parkdale Community Legal Services
 (416) 531-2411
 1266 Queen St. W.
 Toronto, ON M6K 1L3
 May assist assaulted women with court accompaniment, peace bonds, restraining orders, injury compensation claims, and representation in cases where alleged assailant countercharges. Also provides assistance in other areas of law.

Rexdale Community Legal Clinic
 (416) 741-5201
 Woodbine Centre
 500 Rexdale Blvd.
 Etobicoke, ON M9W 6K5
 Provides summary advice and legal information for residents in area regardless of income.

South Etobicoke Community Legal Services
 (416) 252-7218
 5353 Dundas St. W., Ste. 210
 Toronto, ON M9B 6H8
 Deals primarily with tenant issues, immigration, social assistance, Employment Insurance, human rights, poverty law.

West Toronto Community Legal Services
 (416) 531-7376
 672 Dupont St., Ste. 315
 Toronto, ON M6G 1Z6
 Deals primarily with employment rights, immigration, pensions, poverty law, refugee claims, social assistance, tenant issues, Employment Insurance.

GREATER TORONTO AREA
Community Legal Clinic of York Region
 (905) 508-7539 or 1-888-365-5226
 21 Duntlop St., Ste. 200
 Richmond Hill, ON L4C 2M6
www.web.net/~yrlawyer/
 Deals primarily with tenant protection, Ontario Works, ODSP, Employment Insurance, Canada Pension Plan, wages and hours of work, school enrollment denials, OHIP for children of immigrants and discrimination.

Durham Community Legal Clinic
 (905) 728-7321 or 1-800-297-2202
 419 King St. W., Unit 3512
 Oshawa, ON L1J 2K5
www.durhamcommunitylegalclinic.ca
 Deals primarily with tenant issues, Workplace Safety and Insurance claims, Ontario Works, Ontario Disability Support Program, Employment Insurance, Canadian Pension Plan, Criminal Injuries Compensation Board.

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| <p>LEGAL...continued North Peel & Dufferin Community Legal Services (905) 455-0160 24 Queen St. E., Ste. 601 Brampton, ON L6V 1A3 www.peellegalclinics.ca Deals primarily with Ontario Works, ODSP, Canada Pension Plan, residential tenancies, and some immigration matters.</p> | <p>ABORIGINAL WOMEN Aboriginal Legal Services of Toronto (416) 408-3967 or 4041 415 Yonge St, Ste. 803 Toronto, ON www.aboriginallegal.ca Provides legal advice to Aboriginal people living in Toronto. They have a family court worker program that provides support, information, and referrals to assaulted women.</p> | <p>Metro Toronto Chinese & Southeast Asian Legal Clinic (416) 971-9674 180 Dundas St. W., Ste. 1701 Toronto, ON M5G 1Z8 Provides summary advice in domestic violence and other family law cases. Services provided to people who speak Cantonese, Mandarin or Vietnamese (interpreters available in Khmer and Lao) and cannot communicate in English.</p> |
| <p>Mississauga Community Legal Services (905) 896-2052 130 Dundas St. E., Ste. 501A Mississauga, ON L5A 3V8 www.peellegalclinics.ca Deals primarily with Ontario Works, ODSP, immigration, Employment Insurance, Workers Compensation and tenant issues.</p> | <p>SPANISH-SPEAKING WOMEN Centre for Spanish Speaking Peoples (416) 533-8545 Women's Program: (416) 533-0680 www.spanishservices.org Provides specialized legal advice clinics in family law, crisis counselling and support programs for assaulted women, assistance in finding housing and information and referral services.</p> | <p>Advocacy Centre for the Elderly (ACE) (416) 598-2656 2 Carlton St., Ste. 701 Toronto, ON M5B 1J3 www.advocacycentreelderly.org Community legal clinic that represents seniors in cases involving elder abuse, pensions, income maintenance and other issues of particular importance to seniors.</p> |
| <p>Lawyer Referral Service (416) 947-3330 Free for women in crises, women experiencing abuse or domestic violence, or child protection issues.</p> | <p>SALCO - South Asian Legal Clinic of Ontario (416) 542-9146 Ext 2302 2 Carlton St., Ste. 820 Toronto, ON M5B 1J3 www.salc.net Provides legal services to low and modest income South Asians in family law; housing, discrimination, and assists in obtaining legal aid. Services provided in English, Hindi, Punjabi, Sinhala, Tamil, Urdu.</p> | <p>WOMEN WITH DISABILITIES ARCH - A Legal Resource Centre for Persons with Disabilities (416) 482-8255 / (866) 482-ARCH (2724) 425 Bloor St. E., Ste. 110 Toronto, ON M4W 3R5 www.archlegalclinic.ca Provides summary advice and referrals, limited representation in test case litigation.</p> |

EDUCATIONAL/ADVOCACY SERVICES

Community Legal Education Ontario (CLEO)

(416) 408-4420

www.cleo.on.ca

119 Spadina Ave., Ste. 600

Toronto, ON M5V 2L1

Publishes and distributes legal information, consultation with community agencies.

Education Wife Assault

(416) 968-3422

TTY: (416) 968-7335

215 Spadina Avenue, 2nd floor

Toronto, ON M5T 2C7

www.womanabuseprevention.com

Provides literature for and on assaulted women.

METRAC (Metropolitan Action Committee on

Violence Against Women and Children)

(416) 392-3135

158 Spadina Rd

Toronto, ON M5R 2T8

www.metrac.org

Systemic advocacy, research, public education, law reform, information packages.

Woman Abuse Council of Toronto

(416)-944-9242

590 Jarvis ST., 6th floor

Toronto, ON M4Y 2J4

www.womanabuse.ca

Provides leadership for participating agencies for an integrated cross-sector system that ensures effective services for assaulted women and children.

